

VMI-2550i annual service information:

Keeping your machine working perfectly has never been easier!

Pro-active servicing/maintenance is a valuable tool for keeping your disc repair machine in the best possible condition, ensuring a high quality of repair for every disc.

What does the Annual Service Include?

- Checking and Replacement (if necessary) of any/all:
 - Electrical connections
 - Fixings & Fasteners
- Deep Internal & External Clean
- Updating the unit's firmware version
 - Keeping your machine up-to-date!
- Lubrication of all moving parts
- Sound level/decibel calibration
- 5% Discount on consumables!
 - No extra freight charge for consumables!
- Replacement of the following semi-durable components:
 - Platter (grip mat that discs are placed on to for a repair cycle)
 - Drive Belt (responsible for the oscillation & movement of the swing assembly)
 - Plastic Fan/Filter Housing (Includes; plastic housing, base plate, & inner filter mesh)



How do I proceed?

Arrange

- Call 1300 733 223 / 1300 REFACE / (08) 9472 8888
- Email: support@reface.com.au

Send

- Follow the instructions we send you via email, and confirm once the unit is ready for collection. We will then arrange the collection of the machine from you, using our preferred courier. It couldn't be easier!

Approve

- Once Reface receives the unit, we will generate and send to you, a formal quotation for the cost of servicing/repairs. Once approved, we endeavour to have the unit on its way back to you within 3 working days!